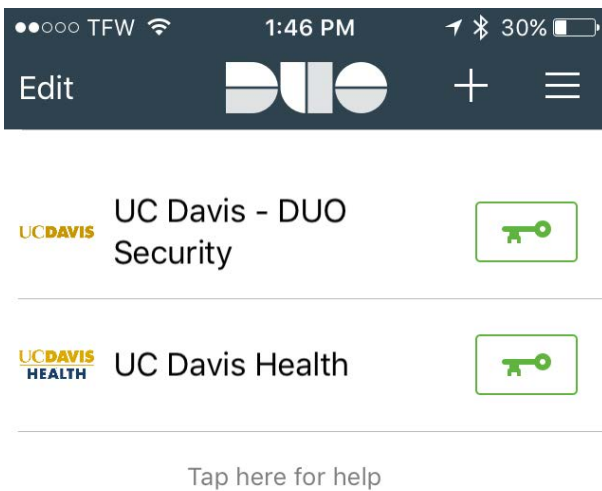


Connect to VPN while phone has no connection

Occasionally a laptop has Internet access, but the Duo registered phone used to approve sessions does not have Internet or Cell phone access. This is most common on aircraft where access to Internet must be purchased.

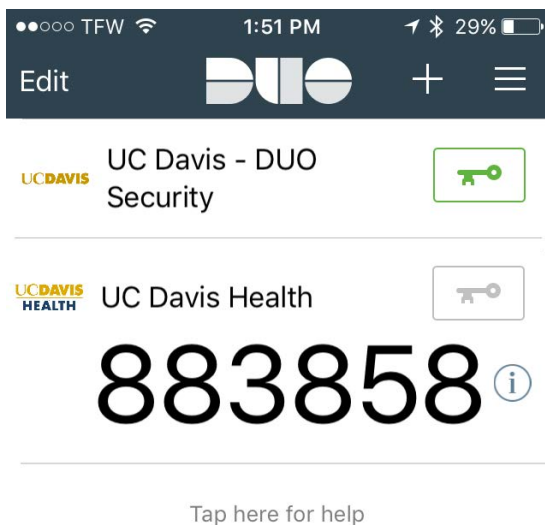
Follow the procedure below to access VPN in those situations.

1. Open the Duo app on your phone.
2. Find the **UC Davis Health** Account



Duo App

3. Click the Green key next to the **UC Davis Health** account.



PassCode

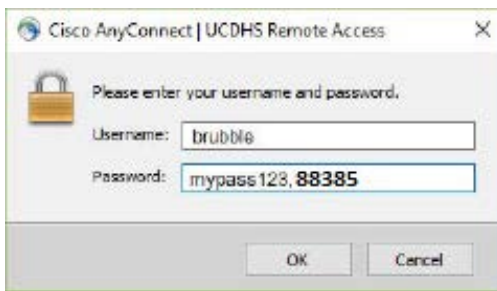
4. Open the AnyConnect VPN login screen, enter your username as usual, and enter your normal password followed by a comma ,then the passcode from you Duo app. Then press **OK**.

For example:

Username: brubble

Password: mypass123

Duo passcode: 883858



AnyConnect VPN Login

5. AnyConnect connection. All done.