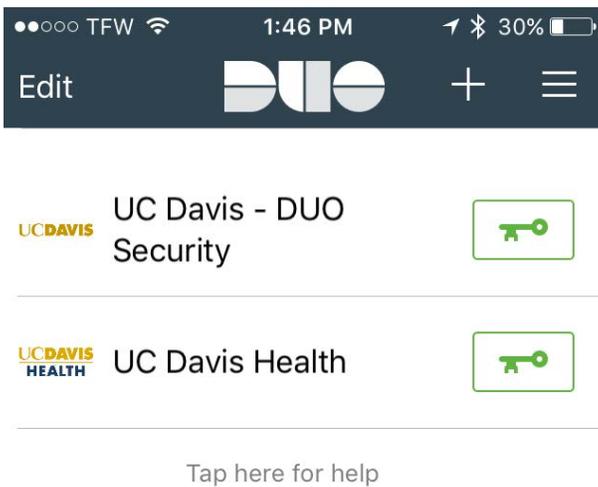


## Connect to HS Apps while phone has no connection

Occasionally a laptop has Internet access, but the Duo registered phone used to approve sessions does not have Internet or cellular network access. This is most common on aircraft where access to Internet must be purchased for each device.

Follow the procedure below to access HS Apps in those situations.

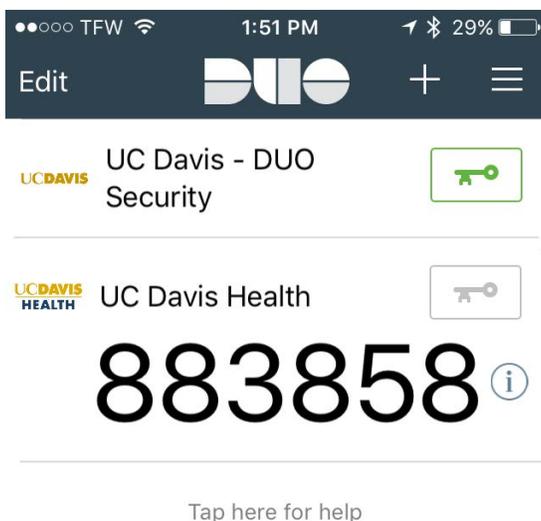
1. Open the Duo app on your phone.
2. Find the **UC Davis Health** Account



*Duo App*

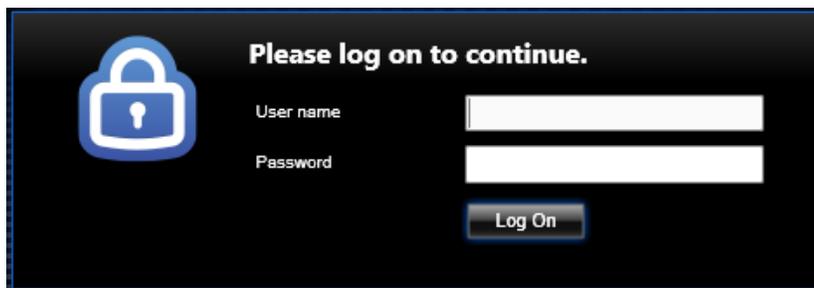
3. Click the Green key next to the **UC Davis Health** account.

Note: make sure you are looking at the correct account . the **UC Davis - Duo Security** account passcode won't work for HS Apps.



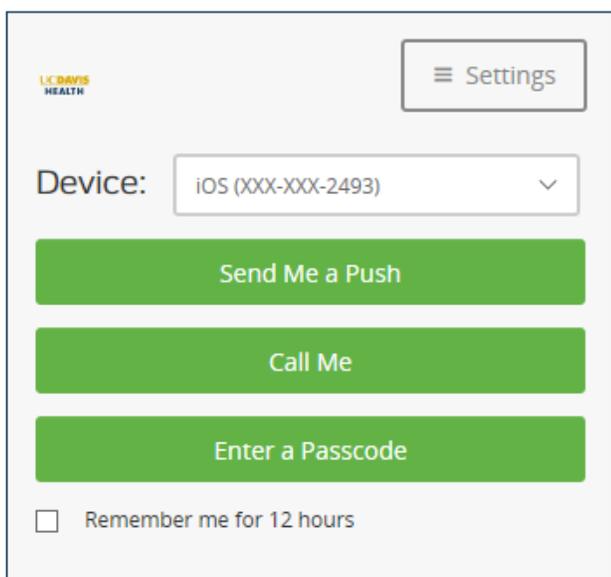
*PassCode*

4. Open <https://hsapps.ucdmc.ucdavis.edu>
5. Enter your username and password as usual.
6. Press **Log On**.

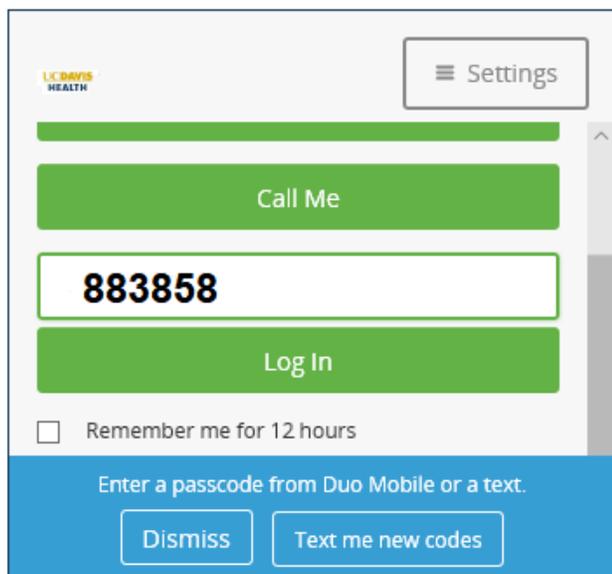


*HS Apps Login*

7. Choose enter a Passcode



8. Enter the code from your phone and press **Log In**.



9. HS Apps will let you in.