Physician Connect - Enroll a Landline Phone in Duo for HS Apps

HS Apps Citrix now requires Multi-Factor authentication (MFA) outside of Health System Facilities.

To use MFA, in addition to entering your userid and password you must use a registered device (usually a smart phone or landline) as an authentication token.

If you have never registered a device in Duo security MFA, use these instructions to register a land line phone.

If you have registered a device for EPCS or AnyConnect VPN, then you do not have to register another device.

If you already have a device registered for EPCS or VPN but want to register a different device, do not use these instructions. Instead use guide "Enroll an Additional Device for HS Apps".

There are separate guides for registering smart phones and cell phones.

**Step-by-Step**

**Step 1: Access and Enroll**

1. From a Windows desktop/laptop browser, access the HSMFA website at: [https://HSMFA.ucdmc.ucdavis.edu](https://HSMFA.ucdmc.ucdavis.edu).

2. Click Enroll EPCS VPN Citrix.
3. Click **Proceed**.

4. If a **Forefront Threat Management Gateway** screen displays. You must log on using your UC Davis Windows login credentials:
   - Enter your UC Davis Windows user name (do not enter a domain or use a backslash (\) in front of your user name)
   - Enter your password.
   - Click **Log on**.
5. Click **Start setup**.

![Start Setup](image)

6. Select **Landline**, and then click **Continue**.

![Select Device Type](image)

7. Enter your landline phone number and click **Continue**.

![Enter Landline Number](image)

8. Confirm landline and click **Continue**.

![Confirm Number](image)
9. At the Enrollment Successful screen, click **Dismiss**.

10. Verify that your phone number is correct, and select an authentication option for **When I log in**. Click **Save**, if you made any changes.

11. Close the browser to finish the process.