New/Replacement Device Enrollment for Smartphone or Tablet

1. Head to the UC Davis Health Duo website here: LINK

2. Select **Health**.

UC Davis Health will no longer be offering a phonecall back as a way to authenticate.
Please enroll your device to use 'PUSH' authentication by clicking the Health and Campus enrollment circles below.
UC Davis Health has incorporated Duo Security as a multi-factor authentication solution to access EPCS, Office 365, VPN, HS Apps, and other applications from off-site locations. DUO helps to verify identification by combining username and password (something you know) with cell phone (something you have). This ensures that you are the person trying to access your account. To request a token for access, contact the Technical Operations Center: 4-HELP (916-734-4357).

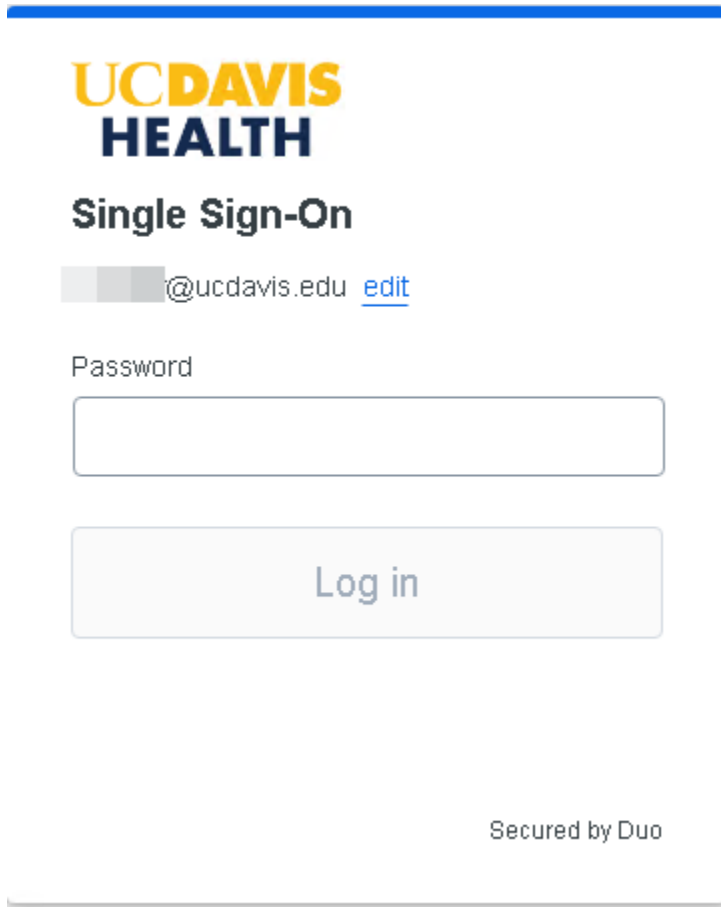**3.** Enter your UC Davis email address and click **Next.**

4. Enter your UC Davis Health password (Citrix/Computer login. Not your email password.), then click **Log in**.

5. Select how you would like to verify your device. **Recommend Text Message passcode if using a replacement or upgraded device. A Duo Push would only work if you had your current device and still had the DUO app installed.**

6. Click **Send a passcode**.

< Back

Send a text passcode

Verify it's you by sending a text passcode to
"iOS" (•••-•••-0612)

Send a passcode

Need help?   Secured by Duo

7. Enter the passcode that was sent to your device via text message. Click **Verify.**

‹ Back

Enter your passcode

Verify it's you by entering the passcode sent in
a text to "iOS" (•••-•••-0612).

Passcode

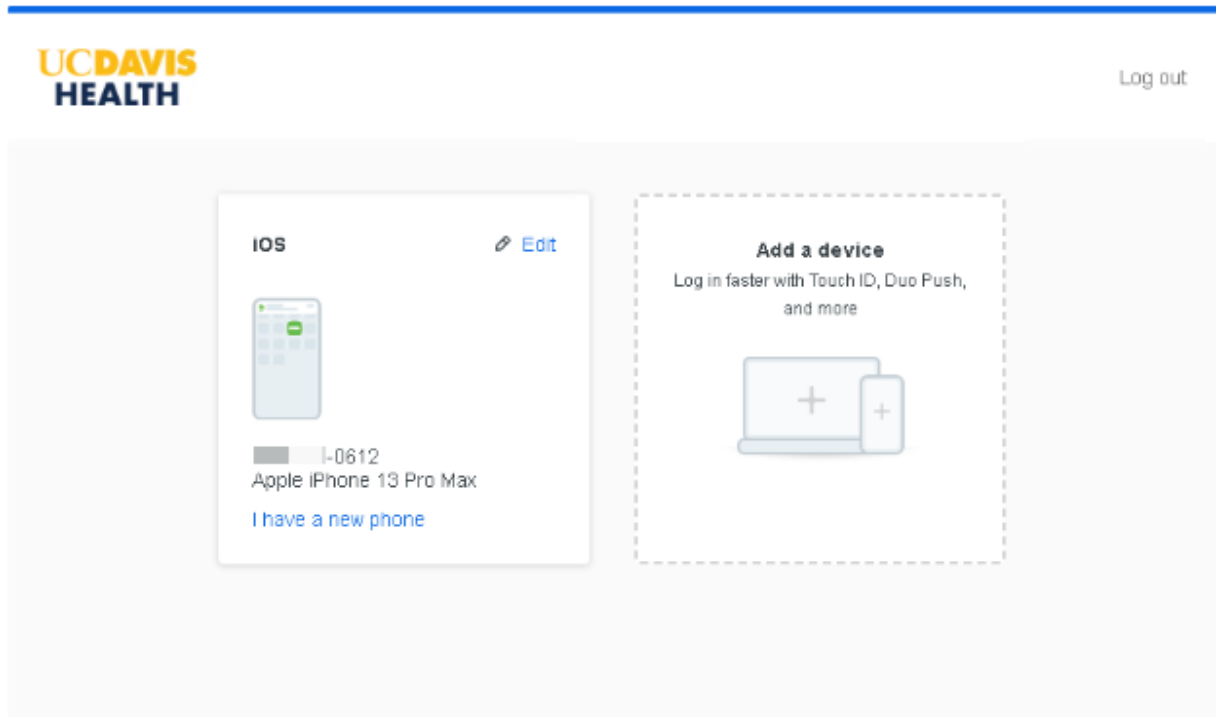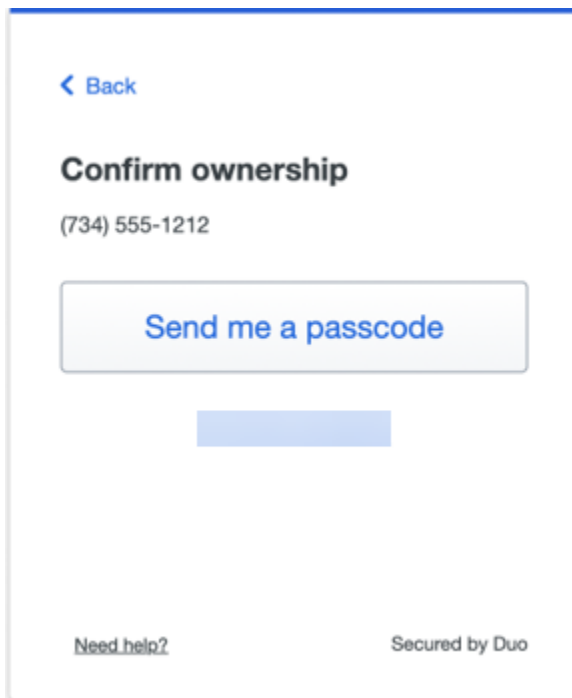| – – – – – – |

Verify

Send a new passcode

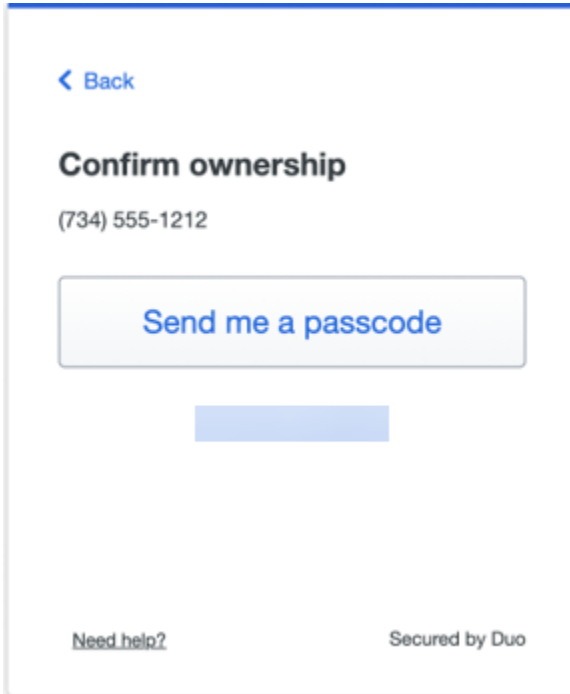Need help?   Secured by Duo

8. Click **I have a new phone** if you are re-enrolling an upgraded or replaced phone. **If you are adding a second device, please proceed to step 15.**
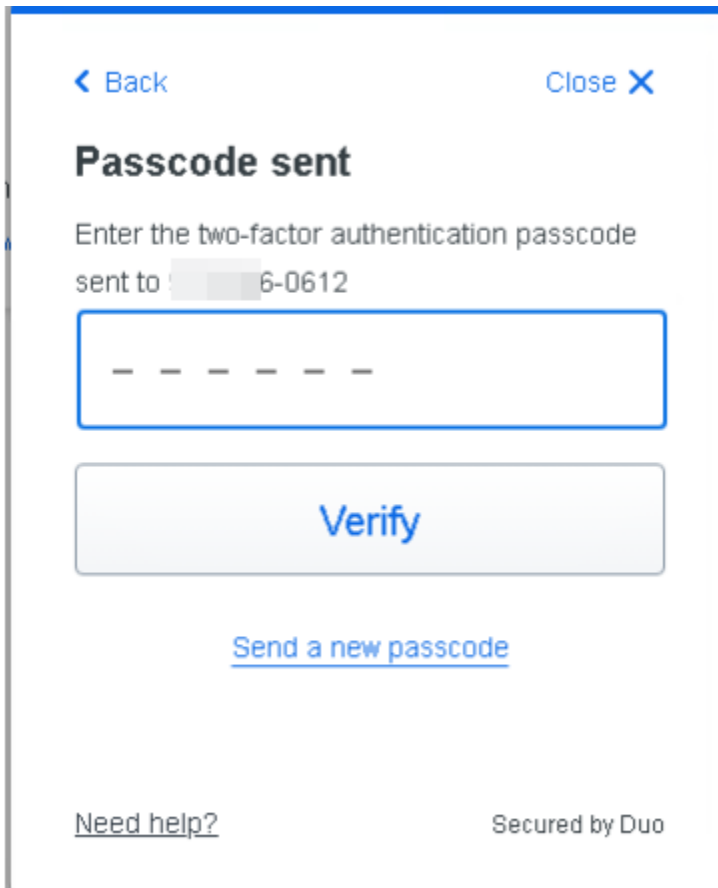

9. Click **Get started**.

10. Confirm ownership and click **Send me a passcode**.

11. Enter the passcode that was sent to your phone via text message and click **Verify**.

< Back **Close X**

Passcode sent

Enter the two-factor authentication passcode
sent to 6-0612

    – – – – – –

Verify

Send a new passcode

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12. If you haven't already installed the DUO Mobile app from the App Store (iPhone) or Google Play
    (Android) click **Next**. This window will time out after a few minutes. If this happens you will need

to start back at the beginning of the process. Recommend downloading the DUO app before continuing.
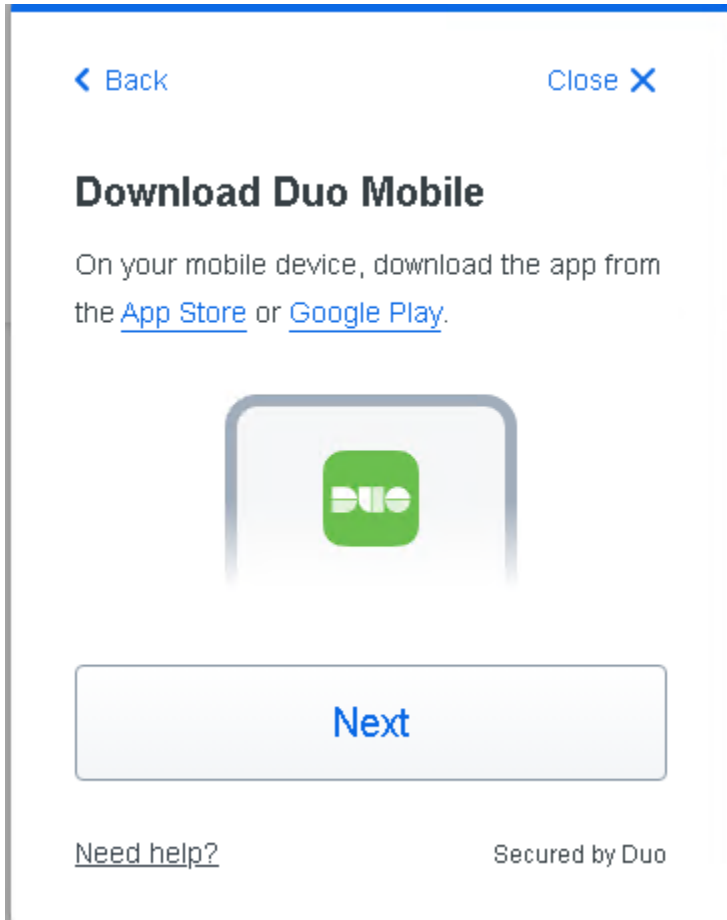
13. Open your Duo Mobile app. Click the **Add +** on the top right to scan the QR code. Select **use QR code**. This will open your camera on your device to scan the QR code. Click **Done** when finished.

Scan this code in Duo Mobile

In the app, select **Use QR code** to scan.

Get an activation link instead

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14. You have successfully enrolled your replacement or upgraded device. Click **Continue.**

UCDAVIS HEALTH

✅ **Added Duo Mobile**

You can now use Duo Mobile to log in using a push notification sent to your mobile device.

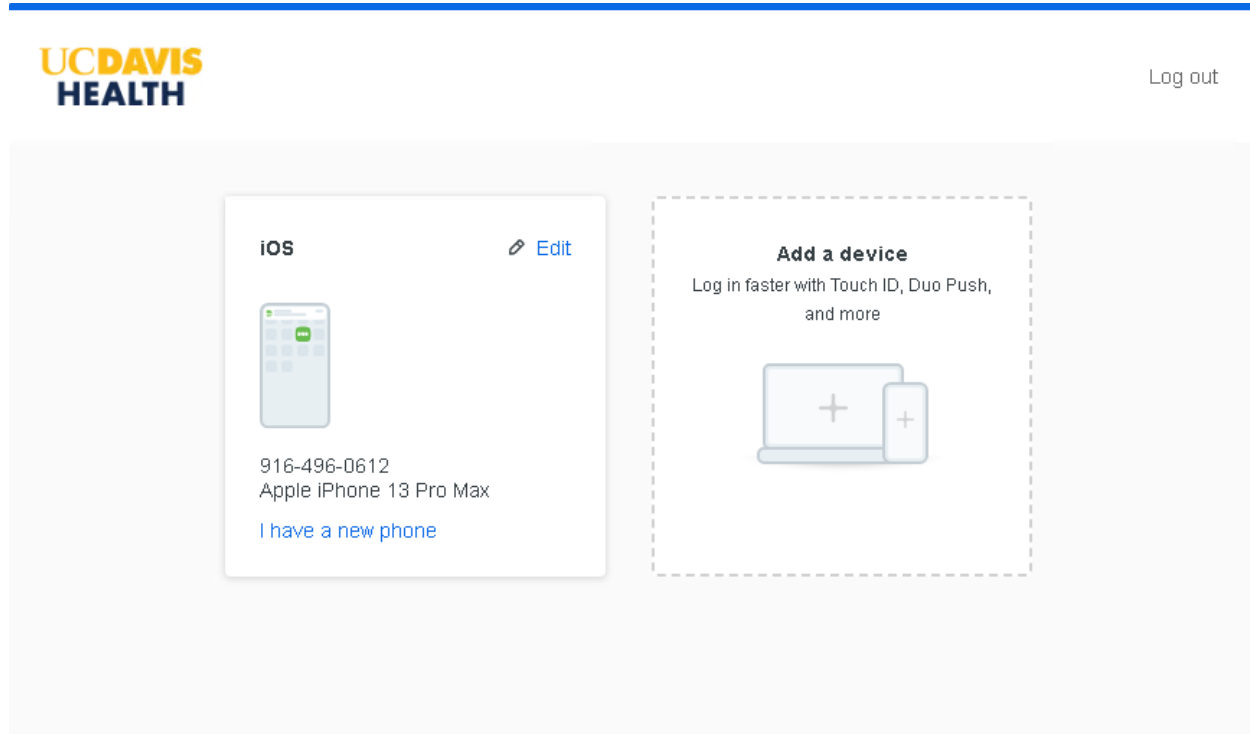**Since you added a phone number, you can also use text messages.**

Continue

Adding a Tablet or iPad device

15. Click **Add a device.**

16. Select **Duo Mobile (**Recommended).

UCDAVIS HEALTH

First, add a device

You'll use this to log in with Duo. You can add another option later.

Duo Mobile Recommended Get a notification or code on your device	›
Security key Use a security key	›
Phone number Get a text message	›

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17. Click **I have a tablet**.

‹ Back   **Close ✕**

Enter your phone number

You'll have the option to log in with Duo Mobile.

Country code   **Phone number**

🇺🇸 +1 ▾
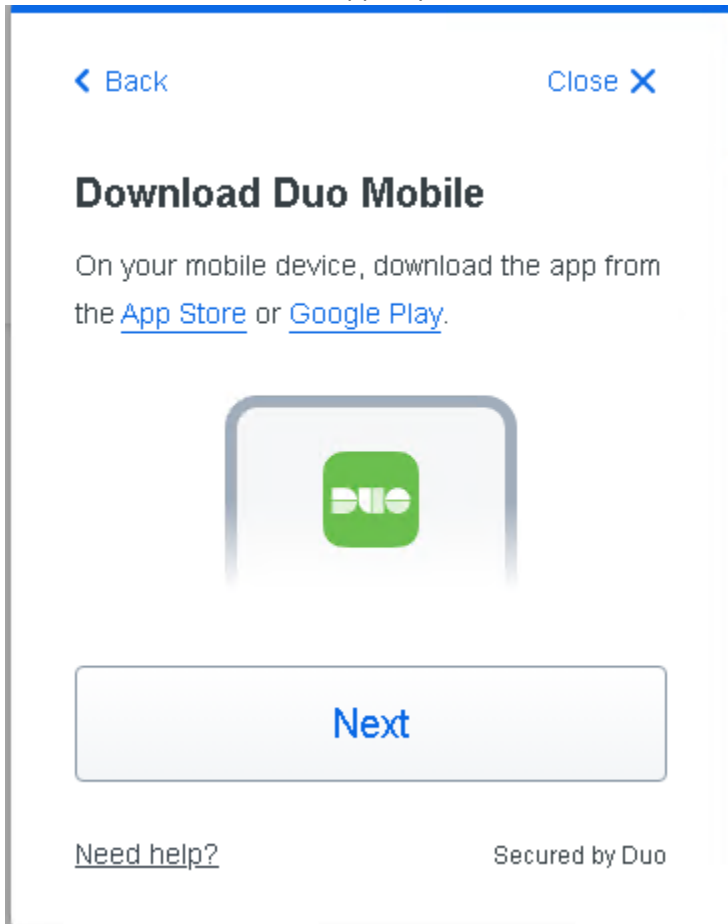
Example: "201-555-5555"

Continue

I have a tablet

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18. Download the DUO Mobile app to your device and click next.

19. Open the Duo mobile app on your device and select the **Add+** to scan the QR code to add the UC Davis Health account to your account list.

‹ Back   Close ✕
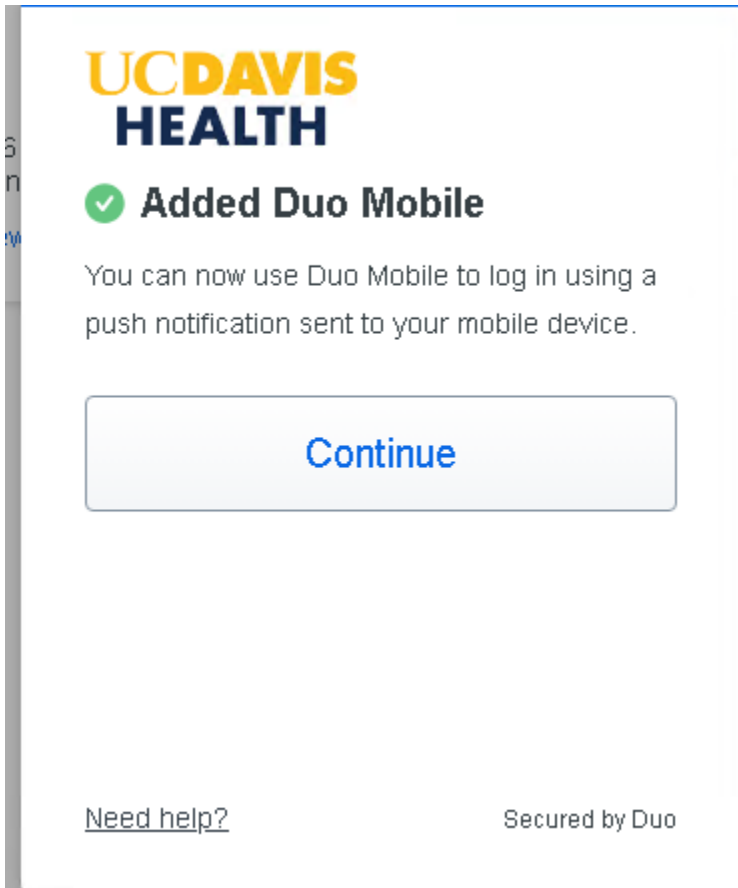
Scan this code in Duo Mobile

In the app, select **Use QR code** to scan.

Get an activation link instead

Need help?   Secured by Duo

20. You have now added a new device. Click **Continue** to finish.