

New/Replacement Device Enrollment for Smartphone or Tablet

1. Head to the UC Davis Health Duo website here: [LINK](#)
2. Select **Health**.



****UC Davis Health will no longer be offering a phonecall back as a way to authenticate.****

Please enroll your device to use 'PUSH' authentication by clicking the Health and Campus enrollment circles below.

UC Davis Health has incorporated Duo Security as a multi-factor authentication solution to access EPCS, Office 365, VPN, HS Apps, and other applications from off-site locations. DUO helps to verify identification by combining username and password (something you know) with cell phone (something you have). This ensures that you are the person trying to access your account. To request a token for access, contact the Technical Operations Center: 4-HELP (916-734-4357).



3. Enter your UC Davis email address and click **Next**.

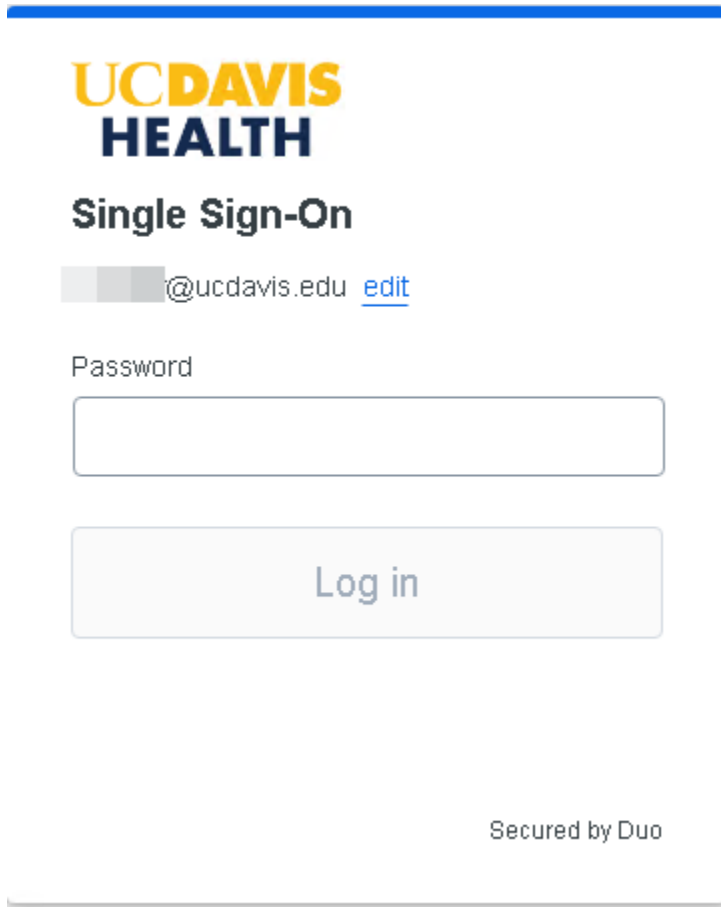
UC DAVIS HEALTH

Single Sign-On

Email Address

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4. Enter your UC Davis Health password (Citrix/Computer login. Not your email password.), then click **Log in**.



The image shows a login form for UC Davis Health. At the top, there is a blue horizontal bar. Below it, the UC Davis Health logo is displayed in yellow and blue. The text "Single Sign-On" is centered below the logo. Underneath, there is a greyed-out email address field followed by "@ucdavis.edu" and a blue "edit" link. Below this is a "Password" label and an empty password input field. A large, light grey "Log in" button is positioned below the password field. At the bottom right of the form, the text "Secured by Duo" is visible.

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Single Sign-On

██████████@ucdavis.edu [edit](#)


Password


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5. Select how you would like to verify your device. **Recommend Text Message passcode if using a replacement or upgraded device. A Duo Push would only work if you had your current device and still had the DUO app installed.**



Verify your identity before managing devices

 **Duo Push** ➤
Send to "iOS" (-----0612)

 **Text message passcode** ➤
Send to "iOS" (-----0612)

 **Bypass code** ➤
Enter a code from your IT help desk

6. Click **Send a passcode**.

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Send a text passcode

Verify it's you by sending a text passcode to
"IOS" (-----0612)

[Send a passcode](#)

[Need help?](#)

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7. Enter the passcode that was sent to your device via text message. Click **Verify**.

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Enter your passcode

Verify it's you by entering the passcode sent in a text to "iOS" (.....0612).

Passcode

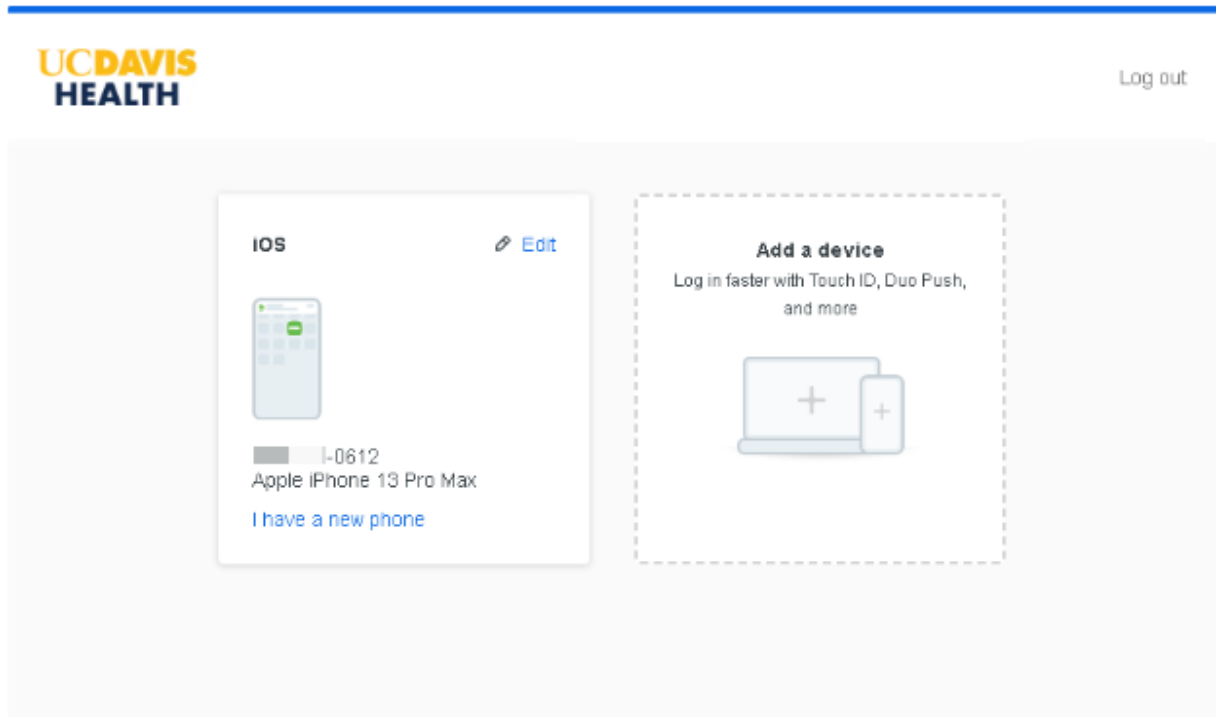
Verify

[Send a new passcode](#)

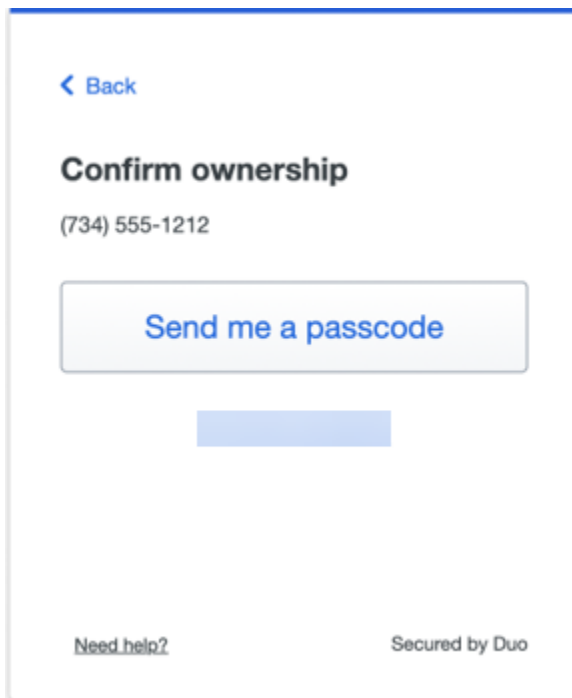
[Need help?](#)

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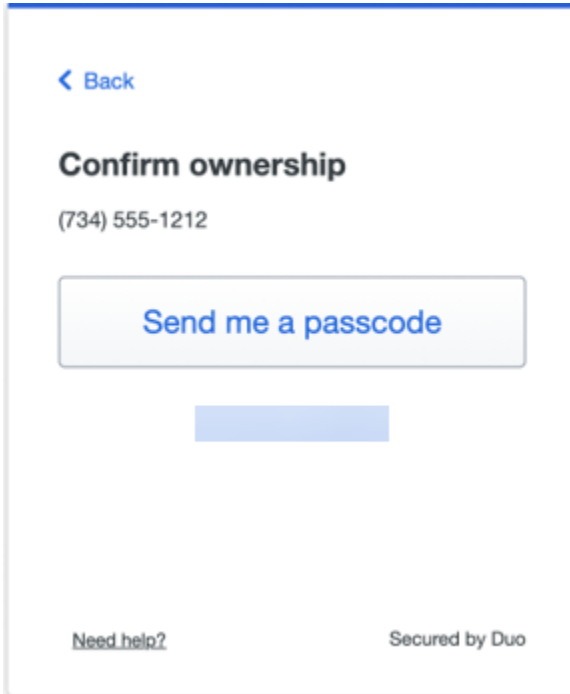
8. Click **I have a new phone** if you are re-enrolling an upgraded or replaced phone. **If you are adding a second device, please proceed to step 15.**



9. Click **Get started**.

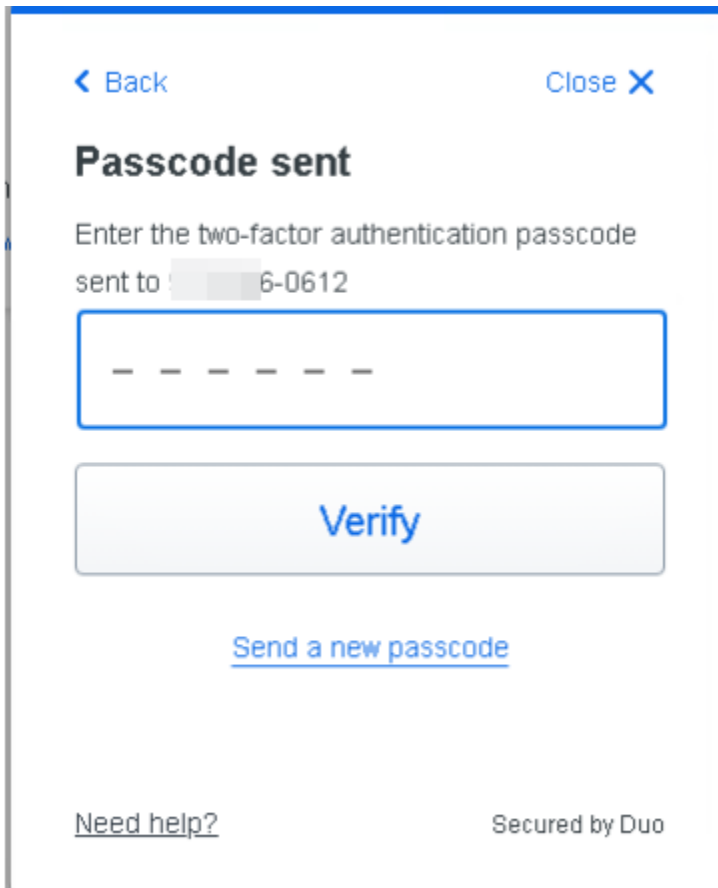


10. Confirm ownership and click **Send me a passcode**.



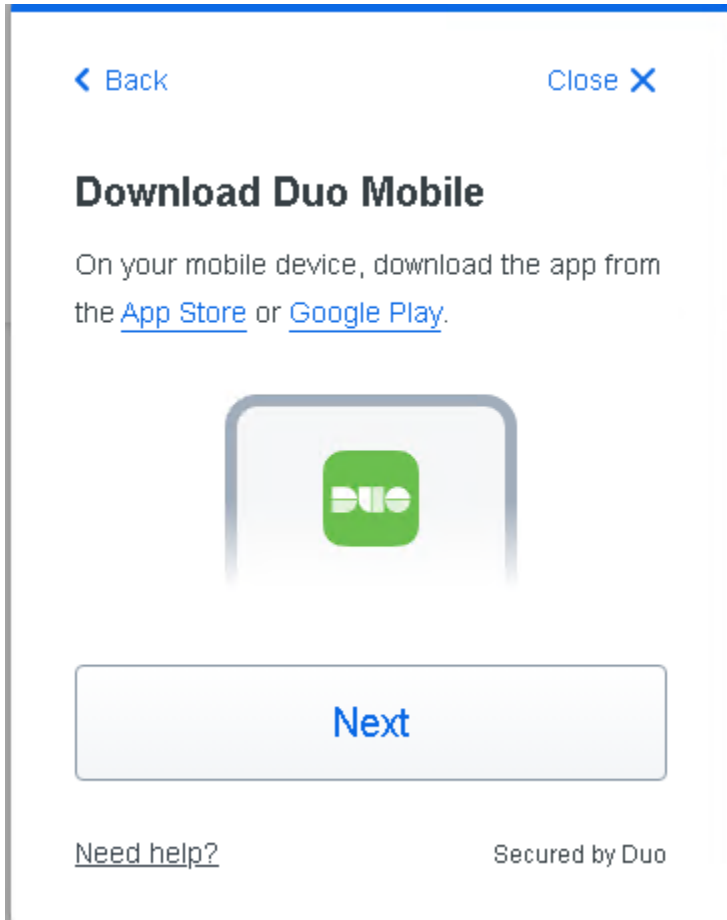
The screenshot shows a mobile application interface for confirming ownership. At the top left, there is a blue back arrow and the text "Back". Below this, the heading "Confirm ownership" is displayed in bold black text. Underneath the heading, the phone number "(734) 555-1212" is shown. A large, light blue button with rounded corners and a subtle gradient is centered on the screen, containing the text "Send me a passcode" in blue. Below the button is a solid light blue horizontal bar. At the bottom left, the text "Need help?" is visible, and at the bottom right, it says "Secured by Duo".

11. Enter the passcode that was sent to your phone via text message and click **Verify**.



12. If you haven't already installed the DUO Mobile app from the App Store (iPhone) or Google Play (Android) click **Next**. This window will time out after a few minutes. If this happens you will need

to start back at the beginning of the process. Recommend downloading the DUO app before continuing.



13. Open your Duo Mobile app. Click the **Add +** on the top right to scan the QR code. Select **use QR code**. This will open your camera on your device to scan the QR code. Click **Done** when finished.

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[Close X](#)

Scan this code in Duo Mobile

In the app, select **Use QR code** to scan.



[Get an activation link instead](#)

[Need help?](#)

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14. You have successfully enrolled your replacement or upgraded device. Click **Continue**.



✔ **Added Duo Mobile**

You can now use Duo Mobile to log in using a push notification sent to your mobile device.

Since you added a phone number, you can also use text messages.

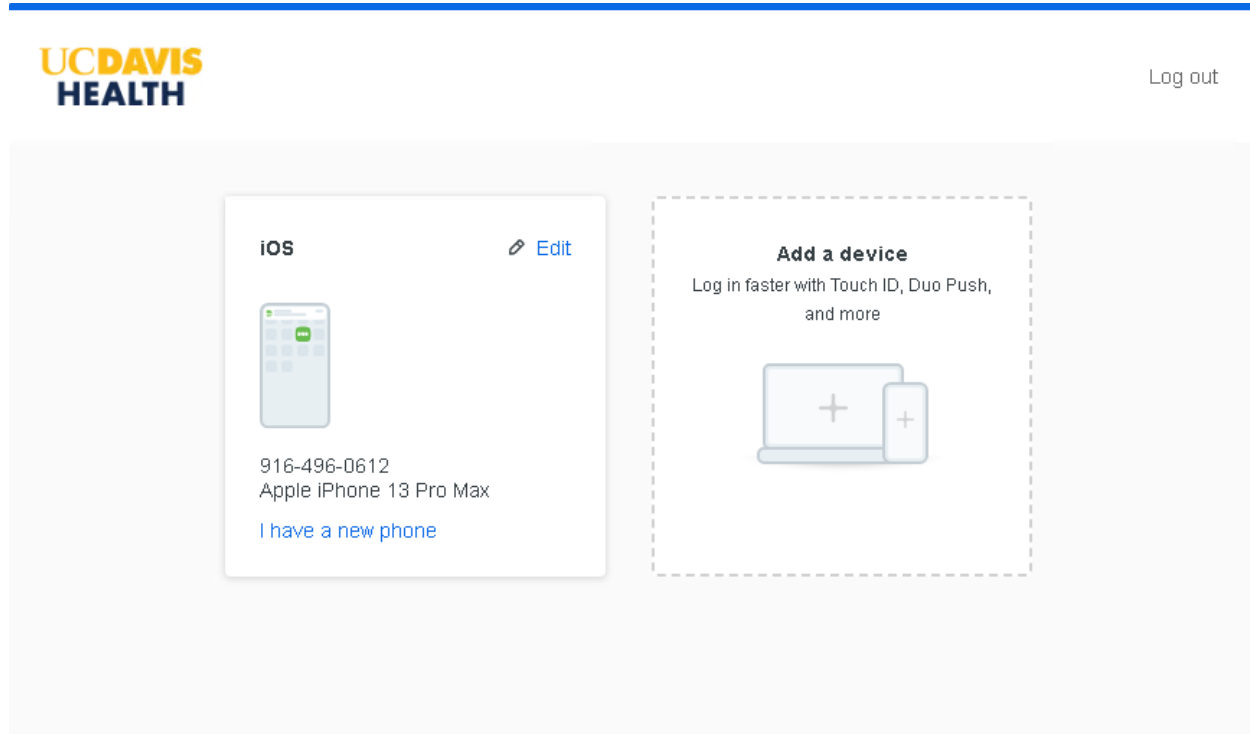
[Continue](#)

[Need help?](#)

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Adding a Tablet or iPad device

15. Click **Add a device**.



16. Select **Duo Mobile (Recommended)**.

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First, add a device

You'll use this to log in with Duo. You can add another option later.



Duo Mobile Recommended
Get a notification or code on your device



Security key
Use a security key



Phone number
Get a text message



[Need help?](#)


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17. Click **I have a tablet**.

[← Back](#) [Close X](#)

Enter your phone number

You'll have the option to log in with Duo Mobile.

Country code	Phone number
 +1 ▾	<input type="text"/>

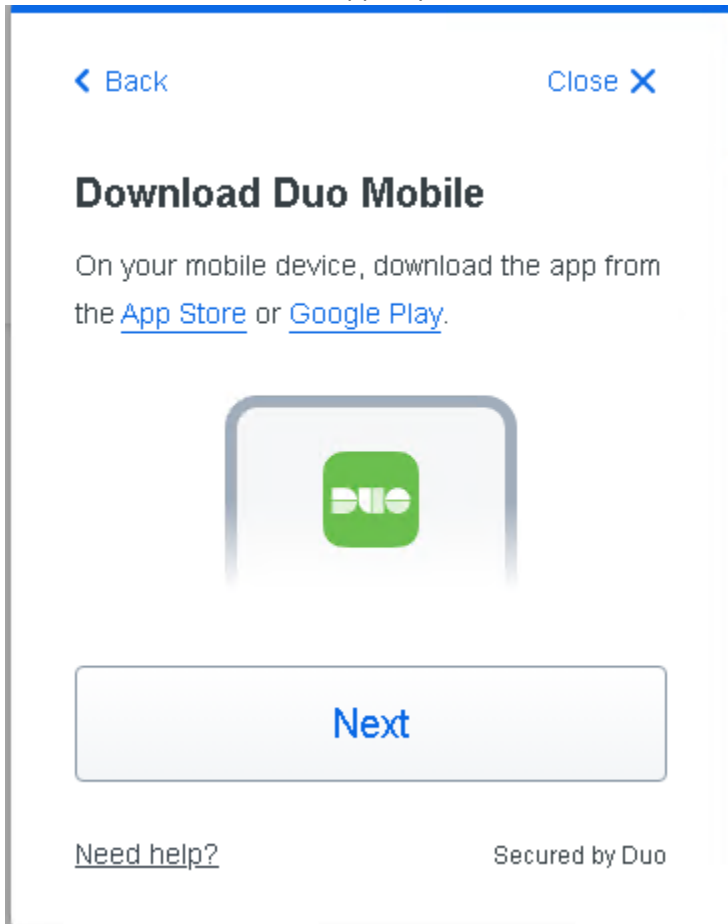
Example: "201-555-5555"

[Continue](#)

[I have a tablet](#)

[Need help?](#) Secured by Duo

18. Download the DUO Mobile app to your device and click next.




19. Open the Duo mobile app on your device and select the **Add+** to scan the QR code to add the UC Davis Health account to your account list.

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Scan this code in Duo Mobile

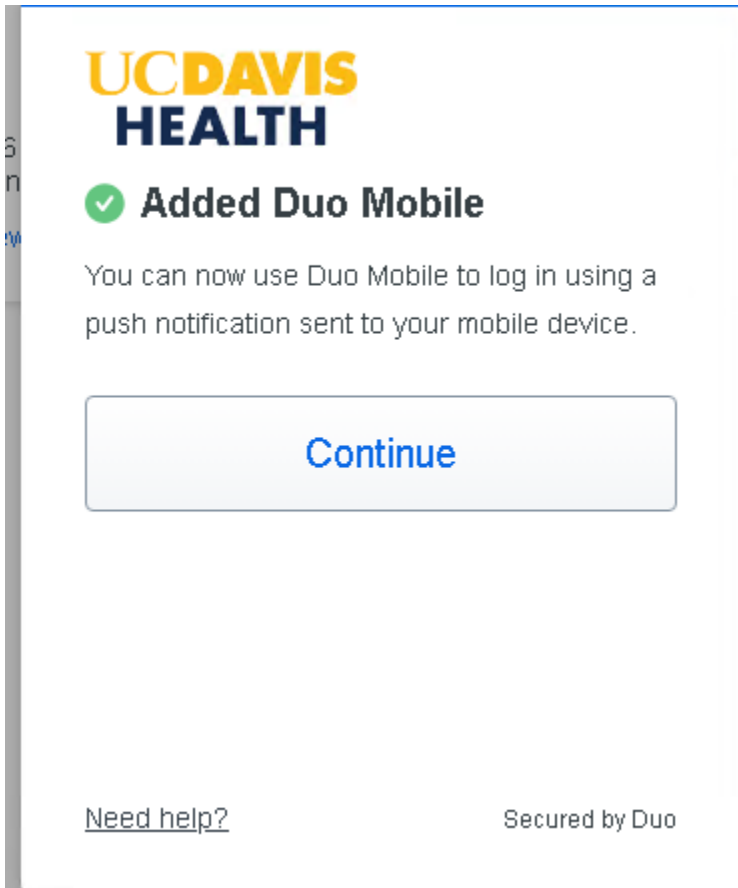
In the app, select **Use QR code** to scan.



[Get an activation link instead](#)

[Need help?](#) Secured by Duo

20. You have now added a new device. Click **Continue** to finish.

A screenshot of a mobile notification screen for UC Davis Health. The screen is white with a thin grey border. At the top left, there is a vertical grey bar with the letters 'S', 'n', and 'w' stacked vertically. The UC Davis Health logo is at the top left, with 'UC DAVIS' in yellow and 'HEALTH' in dark blue. Below the logo is a green checkmark icon followed by the text 'Added Duo Mobile'. Underneath this is a paragraph of text: 'You can now use Duo Mobile to log in using a push notification sent to your mobile device.' In the center of the screen is a large, light blue rounded rectangular button with the word 'Continue' in blue text. At the bottom left, there is a link that says 'Need help?'. At the bottom right, it says 'Secured by Duo'.

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✓ **Added Duo Mobile**

You can now use Duo Mobile to log in using a push notification sent to your mobile device.

[Continue](#)

[Need help?](#)

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