Enroll a (non-smart) Cell Phone in Duo for VPN

Cisco Anyconnect VPN connections now require Multi-Factor authentication (MFA). To use MFA, in addition to entering your userid and password you must use a registered device (usually a smart phone) as an authentication token.

If you have never registered a device in Duo security MFA, use these instructions to register a cell phone.

If you have registered a device for EPCS then you do not have to register another device. If you already have a device registered for EPCS but want to register a different device for VPN, do not use these instructions. Instead use guide "Enroll an Additional Device for VPN".

If you have registered a device for O365 or Banner, you will need to reregister it in the VPN system, these instructions will help you do that.

There are separate guides for registering smart phones and land lines.

2. Click Enroll EPCS VPN Citrix.
3. If you are Authorized to use VPN, Click **Proceed**.

Prior Approval Warning

4. If you use a non-Microsoft browser, or if you log in from outside the UC Davis Health Network, you will be challenged for your login ID. Use your normal windows login credentials.
5. Your browser opens to the Duo Enrollment screen. Click **Start setup**.

6. You are prompted to select the type of device you are adding. Select **Mobile phone**, and then click **Continue**.

7. Enter your mobile phone number in the space provided.

8. After entering the phone number, a second field displays for you to confirm the number. Check that the number is correct, select the checkbox, and then click **Continue**.
9. Select Other as the type of mobile phone you are enrolling, and then click Continue.

10. The Enrollment Successful screen displays. Click Dismiss.

11. Verify that your phone number is correct, and select an authentication option for When I log in. Click Save, if you made any changes.

12. All Done. Close the browser tab or window.